

Factory Reset Instructions

This procedure must be followed before using the cash register to ensure proper functionality and operation. Follow these steps to perform a factory reset on your cash register to ensure all settings are put to default and you can begin using and programming your cash register.

Step 1: Power Off the Machine and Insert Till Roll

1. Ensure the cash register is completely powered off, with the **power adapter unplugged** from the side of the machine.
2. Insert the till roll into the machine (please refer to page 6 of the Operation Manual for instructions on how to do this).

Step 2: Begin the Reset Process

1. **Hold down the CHARGE key.**
2. While holding the **CHARGE** key, **plug the power adapter into the machine** on the side.
3. **Release the CHARGE key** once the machine powers on.
4. The display should now show “**ALL CLEAR**”.

Step 3: Enter the Reset Command

Press the following keys *once each*, in this exact sequence:

FEED → TAX → MODE → CASH/TEND

As each button is pressed, a letter will appear on the display to spell “**GOOD**”:

- Press **FEED** → **G** appears
- Press **TAX** → **O** appears
- Press **MODE** → **O** appears
- Press **CASH/TEND** → **D** appears

Once **GOOD** is displayed, the reset procedure will begin.

Step 4: Wait for Confirmation

1. Horizontal lines will move from left to right across the display.
2. A ticket will print to confirm the **RAM CLEAR** process has completed successfully.
3. You will see **S** on the display.

Step 5: Complete the Reset

1. Press the **MODE** key repeatedly until you reach the **REG** position.
2. At this point, the display will show “**CLOSED**”.
3. Enter **1**, then press the **CLERK** key.

 **Your cash register is now reset and ready for normal use.**