



## **500W MINI OIL FILLED RADIATOR**

Model Number: IG0500

### **INSTRUCTIONS FOR USE**



**Thank you for purchasing this product.  
Please read these instructions carefully before use**

# Trouble with your radiator? ...

## Try our troubleshooting guide on page 4.

## If that does not solve the issue contact us ...

		<b>Postal Address:</b> Customer Service Department Pik-a-Pak Electrical Distributors 38 Bluestem Road, Ransomes Europark, Ipswich, IP3 9RR
<b>Tel:</b> 01473 271 272	<b>Fax:</b> 01473 270 733	
<b>Email:</b> <a href="mailto:info@igenix.co.uk">info@igenix.co.uk</a>	<b>Website:</b> <a href="http://www.igenix.co.uk">www.igenix.co.uk</a>	
<i>When writing or emailing us to report a fault please ensure you attach a copy of your proof of purchase. Please retain your original</i>		

### SAFETY INSTRUCTIONS

Important: This appliance is not intended for use by persons including children with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

- Please read all instructions carefully before using the radiator for the first time.
- Before plugging in the radiator, check if the voltage indicated on the rating label corresponds with the main voltage in your home.
- Do not immerse the radiator or cord in water or any other liquid. Do not use it in a bathroom, near water, or outdoors.
- When the radiator is turned on for the first time, operate it at maximum for at least 2 hours. During this time, make sure you are in a well ventilated area while the “new smell” is burned off. This is completely normal and not a cause for concern.
- It is normal for the radiator to make “cracking” noises when it is heating up and cooling down.
- Do not use the radiator for anything other than its intended use.
- Never leave the radiator unattended whilst in use.
- Do not pull on the cord to disconnect the plug from the wall socket.
- Do not use the radiator to dry washing.
- Do not use the radiator if the power cord or plug is damaged. Do not replace the power cord or any other parts yourself.
- Never rest the power cable on the hot fins of the radiator.
- Always ensure that the radiator is positioned at least 50cm away from furniture or other objects.
- The radiator should not be used if it has been dropped or if there are visible signs of damage.
- This radiator is for household indoor use only. Never use it outdoors.
- Never use the radiator on its side, it must always be used upright.
- Children should not be allowed to play with the radiator.
- Before moving or attempting to clean the radiator, allow it to cool down completely.
- The radiator should not be placed directly under a fixed power socket.
- The radiator is filled with a precise quantity of oil and repairs requiring it to be opened must be carried out by the manufacturer. If the radiator leaks, contact the manufacturer.
- This product contains oil and must be disposed of correctly. Do not dispose with general household waste. Take it to your nearest waste management center for processing.
- The use of an extension lead is not recommended, as overheating of the extension lead may occur during the operation of the radiator.
- The radiator should never be switch on through an external timer or any kind of separate remote control system.

### SPECIFICATION

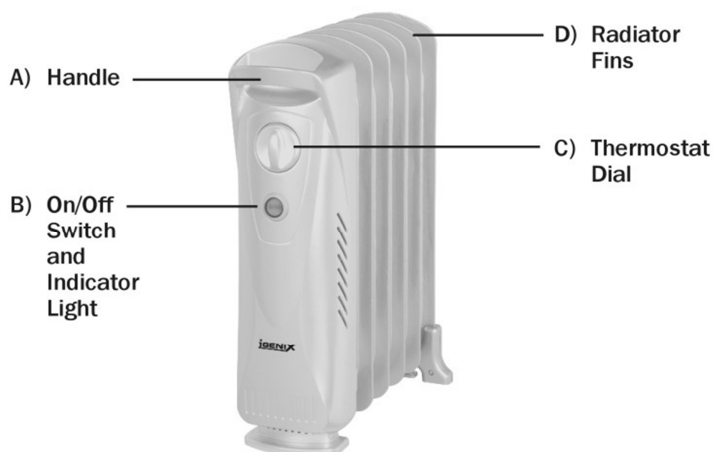
<b>Supply Voltage:</b>	220-240V ~ 50Hz
<b>Maximum Output:</b>	500W

# IG0500 – 500W Mini Oil Filled Radiator at a Glance

## Operating Instructions

### IMPORTANT

When the radiator is in use, it should always be kept vertical (handle should be at the top). Putting the radiator in any other position could be dangerous and cause a potential fire hazard.



### Using your Radiator for the First Time

- When the radiator is turned on for the first time, operate at its maximum heat setting for at least two hours. Ensure you are in a well ventilated area during this time as the heater will give off a “new” smell. This is completely normal.
- The radiator will make cracking noises when it is first turned on and when it is turned off and cooling down.

### Location of the Radiator

- The radiator should be positioned where you most need the warmth.
- It is recommended to place the radiator underneath the coldest window in the room as this helps to increase the convective movement of the heat.
- Do not locate the radiator underneath a fixed power point.
- Always ensure that the radiator is placed at least 50cm away from furniture, curtains, walls etc.

### Plugging in the Radiator

Before plugging the radiator into the mains, ensure that your supply voltage is the same as what is shown on the rating plate of the radiator. Try to avoid contact between the radiator and clothes, household linen, furniture, inflammable material and the power socket.

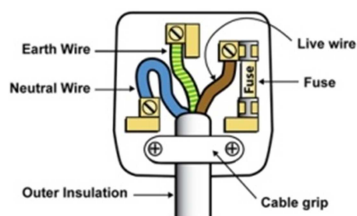
### Turning on and Using the Radiator

1. Turn on the radiator using the switch (B) and the indicator light will come on.
2. Turn the thermostat dial (C) to the MAX setting.
3. When the desired room temperature has been reached, turn back the thermostat dial until the indicator lamp goes out.

### Cleaning and Maintenance

Before attempting any cleaning or maintenance on the radiator, allow it to cool completely and ensure that the plug is removed from the socket.

To clean the radiator, use a soft damp cloth without any abrasives or detergents on. If the radiator is not going to be used for a long period of time, wrap the cable around the cable tidy and store the radiator in a dry place. Storing the radiator in a damp environment could cause the radiator to rust and/or will effect the electronics in the radiator which is not covered by your guarantee.



This product must be earthed. Fit a 13A BS1362 fuse in a 13A BS1363 plug. Fit the green/yellow wire to E, the blue wire to N and the brown wire to L. Fit the cord grip. If in doubt, call an electrician. Don't use a non-rewireable plug unless the fuse cover is fitted. If you remove the plug, dispose of it.

## Troubleshooting

If you are having problems with your appliance, please use our troubleshooting guide below. If you are unable to resolve the issue using the guide please ring our Customer Service Department on 01473 271 272. Please have the model code, batch number and purchase information available.

Problem	Possible Cause	Solution
The radiator does not work.	<ol style="list-style-type: none"><li>1. Not properly plugged into the mains wall socket.</li><li>2. No electricity in the mains wall socket.</li></ol>	<ol style="list-style-type: none"><li>1. Plug in firmly.</li><li>2. Check fuse or breaker.</li></ol>
The room is too cold.	<ol style="list-style-type: none"><li>1. Thermostat is set too low.</li><li>2. Draft from windows or door.</li></ol>	<ol style="list-style-type: none"><li>1. Turn up the thermostat.</li><li>2. Block up any drafts with draft excluders.</li></ol>
The room is too hot.	<ol style="list-style-type: none"><li>1. Thermostat is set too high.</li></ol>	<ol style="list-style-type: none"><li>1. Turn the Thermostat down to reduce the room temperature.</li></ol>

## Guarantee Information



This product is guaranteed for a period of 2 years from the date of purchase against mechanical and electrical defects.

The warranty **does not** cover consumable parts that require replacement under normal use or accessories. This includes filters, belts, and accessory attachments.

1. If a fault develops within 6 months of purchase the item should be returned to the place of purchase for exchange.
2. If the fault develops after 6 months and within 24 months of purchase please contact our customer service department 01473 271 272 or write to us at the address detailed at the start of this manual.

Please quote the model number which begins **IG**, the 'Batch Number' beginning **'5'** and give details of the exact fault.

We will then decide whether to repair or replace the item. You will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced under guarantee within 2 years, the guarantee for the replacement item will be calculated from the purchase date of the original.

**Before calling the Customer Service number please ensure you have checked the Troubleshooting guide.**

## Disposal of Old Electrical Appliances



The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste. Old appliances must be collected separately in order to optimize the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

## Disclaimer

Updates to hardware components are made regularly. Therefore some of the instructions, specifications and pictures in this documentation may differ slightly from your particular situation. All items described in this guide are for illustration purposes only and may not apply to your particular situation. No legal right or entitlements may be obtained from the description made in this manual.

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