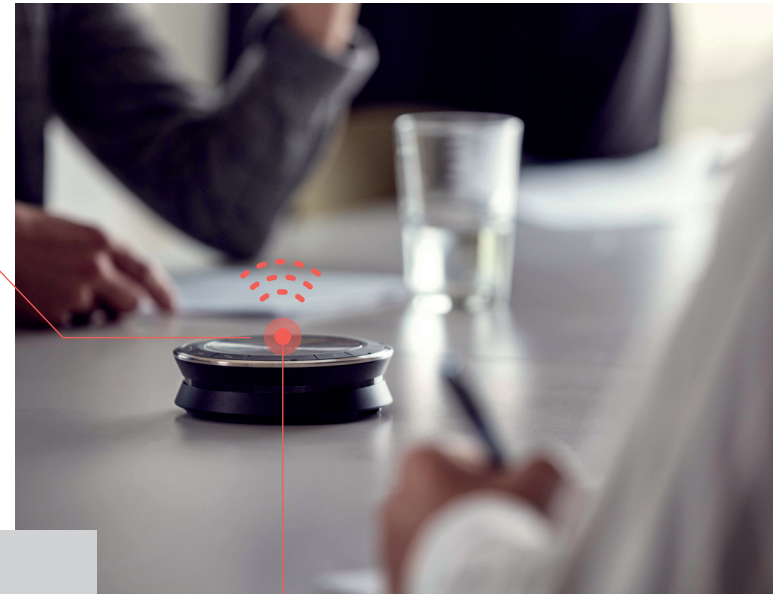
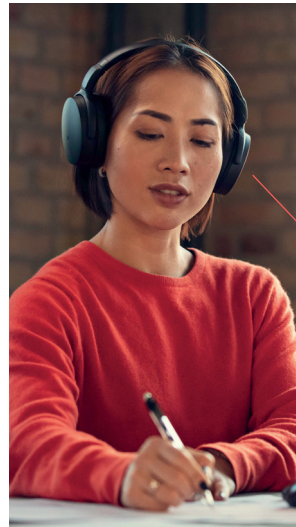




# Microsoft Teams and EPOS Enterprise Solutions



## Creating the virtual meeting space

EPOS has been a long-time partner with Microsoft to develop premium audio devices that keep you and your business productive. Our headsets and speakerphones are compatible with Microsoft Teams, so you get a high-quality user experience regarding both sound and functionality.

### Microsoft Team Button & LED indication

The dedicated button on your EPOS headset or speakerphone launches Microsoft Teams on your PC via the BT-D 800 USB dongle, so you can get straight into your meeting. You also get full call control of the Teams platform from your EPOS device, meaning you can answer/end calls, mute or put calls on hold, as well as control volume.

In addition, the LED on the dedicated button will provide Teams notifications on your EPOS device via a pulsing light, indicating whether you've had a missed call, voice message or if the meeting has started. Find out how businesses like yours are using Microsoft Teams and superior audio solutions from EPOS to enhance collaboration and boost performance.



## Uniting Microsoft Teams with EXPAND 30T

It's time for a cross-border, monthly update for all heads of department. Seamless collaboration is a must. The HR Manager, Mira is chairing the meeting in the main conference room at HQ using **EXPAND 30T** - certified for Microsoft Teams. EXPAND 30T lives up to the highest quality audio performance and has been engineered in accordance with Microsoft's certification guidelines to ensure excellent performance and functionality for any business.



# Teams of the Future



ADAPT 600  
Work wherever, whenever

## Meet Mihai, CFO



### Challenge

Mihai, the company's CFO is working with his auditors preparing the company accounts. While working intensely on this important yearly project, he has to multi-task and join the monthly meeting. He must report back on financial figures that will affect the monthly budget for each department head.

### Solution

Using his **ADAPT 660** headset, Mihai can instantly launch Microsoft Teams via the dedicated Microsoft Teams button on the headset and BT-D 800 USB dongle plugged into his tablet. He walks outside to talk to the group in private. He then uses the share screen function so the group can see his spreadsheet while he talks them through this month's budget. Clear speech is maintained thanks to machine learning developed algorithms that optimize voice pick up, for a natural listening experience from three advanced microphones.



ADAPT 400  
Take great sound anywhere

## Meet Anne, CEO

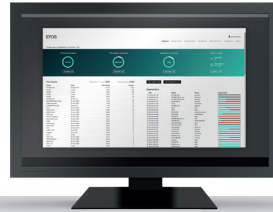


### Challenge

Today the CEO, Anne is in South Korea. While on the road brokering new partnerships, it's important that she briefs and updates her colleagues on changes to corporate strategy. She also needs to communicate developments in the competitive landscape. She must sign off on decisions in all departments and ensure these align with overall company goals.

### Solution

With her **ADAPT 460T** headset, Anne can be heard by the group even in the noisiest environments, like a busy airport lounge, thanks to EPOS noise filtering technology and two advanced microphones. She maintains a professional look in front of potential partners with ADAPT 400's stylish, contemporary design. Using Microsoft Teams, she lets her colleagues access the monthly report and pin important information. By using @mentions, everyone understands precisely what their actions are after the meeting.



EPOS Manager  
Stay updated, boost business

## Meet Frederik, IT Manager



### Challenge

It is essential for the IT Manager, Frederik, to have a complete overview of all audio devices. In the customer contact centers, functional headsets for employees are a must to ensure excellent customer experiences. Frederik calls in to get feedback from the group and plan his updates so he can avoid downtime in all departments globally.

### Solution

Using Microsoft Teams to connect with his colleagues, Frederik shares his screen with the group. Through **EPOS Manager** he can share the overview of all audio devices across the company and in specific contact centers. He can point out specific configurations and debate any suggested changes. He can also plan with his colleagues when it would be best to update them to avoid any downtime and reduction in employee productivity.



IMPACT 5000  
Talk with impact

## Meet Mira, HR Manager



### Challenge

This month, Mira, the HR Manager is calling in with news of global recruitment. She is onboarding three new recruits all in different locations. Making sure employees are engaged and well-trained is essential. This means finding a remote training solution to limit travel expenses with crystal clear sound for an efficient, high-quality training experience.

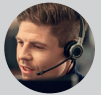
### Solution

Mira explains to the group that she is able to provide high quality, remote training by using Microsoft Teams functionalities together with her wireless **IMPACT SDW 5066** headset. She can schedule a live event to host an interactive training session and upload training materials, so they are always available. Using IMPACT SDW 5066, she ensures exceptional sound quality, and the flexibility to move around during the training session as needed.



IMPACT 600  
Outstanding clear communication

## Meet Asger, Sales Manager



### Challenge

The busy Sales Manager, Asger is keen to report great sales figures to the team while on a business trip to Frankfurt. He is a busy guy and spends his time prospecting clients, closing deals and completing day-to-day administrative tasks. How does he keep on top of all this multi-tasking and create time for the tasks that really drive sales?

### Solution

While working on sales reports and customer proposals in Office 365 Asger can switch smoothly between applications enabling more time to follow up with his clients. He shares the latest figures with his team during the monthly status meeting. Any changes will automatically be synced across all his devices. Through using his portable **IMPACT SC 665 USB-C** headset the whole team can hear him clearly while at the same time Asger can enjoy the exceptional wearing comfort.